

TwayS Logistics (SUNTECH EXPORT PTY. LTD.) Accessibility Conformance Report

International Edition (Based on VPAT® Version 2.5Rev)

Name of Product/Version: TwayS Logistics Website — tways.com.au (v1.22.4)

Report Date: 20 April 2026

Product Description: Corporate marketing website for TwayS Logistics, an Australian international freight forwarding and 3PL provider. Built with Astro 6 (static output), Tailwind CSS v4, GSAP 3, Lenis. Delivers brand, services, about, contact, and policy content in 14 languages (en, zh-CN, zh-TW, fr, de, es, it, pt-BR, ru, ar, ja, ko, vi, id) with full RTL support for Arabic. 127 statically-generated pages deployed on Cloudflare Pages.

Contact Information: services@tways.com.au

Notes: This report covers WCAG 2.0, 2.1, and 2.2 at Levels A and AA. Level AAA, Revised Section 508, and EN 301 549 are not formally evaluated in this release. Tables 1 and 2 include the criteria from WCAG 2.0, 2.1, and 2.2 combined. WCAG 2.2 criteria applicable at Levels A and AA are reported against here (2.4.11, 2.5.7, 2.5.8, 3.2.6, 3.3.7, 3.3.8).

Evaluation Methods Used: Accessibility was evaluated through a combined automated and manual testing programme. Automated coverage ran a multi-engine toolchain (axe-core via Playwright, pa11y-ci with axe + HTMLCS rulesets, IBM Equal Access, and Lighthouse) against every indexed route at mobile, tablet, and desktop viewport sizes. Interactive-state coverage included the mobile navigation drawer, language dropdowns, service-detail dialogs, FAQ accordions, expanded contact-form panels, and right-to-left rendering in Arabic. The most recent audit returned zero WCAG violations and zero best-practice violations. Manual verification — screen-reader walkthroughs, keyboard-only traversal, and cognitive-accessibility review — complements the automated sweep as part of TwayS Logistics's ongoing accessibility programme.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A Yes Level AA Yes Level AAA No
Web Content Accessibility Guidelines 2.1	Level A Yes Level AA Yes Level AAA No
Web Content Accessibility Guidelines 2.2	Level A Yes Level AA Yes Level AAA No
Revised Section 508 (Jan 2017)	No
EN 301 549 V3.1.1 / V3.2.1	No

Terms

The terms used in the Conformance Level information are defined as follows:

Term	Definition
Supports	The functionality of the product has at least one method that meets the criterion without known defects.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. Only used for WCAG Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with: EN 301 549 Chapter 9 (Web), Revised Section 508 Chapter 5 (Software) — Web. Tables below include WCAG 2.0, 2.1, and 2.2 criteria combined.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: All informative images have descriptive alt text; decorative SVGs are aria-hidden='true'; icon-only buttons carry aria-label; video elements provide empty WebVTT tracks for decorative background footage. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.2.1 Audio-only and Video-only (Prerecorded)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Site contains no prerecorded audio-only or video-only content. Background videos are decorative MP4s without audio tracks. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.2.2 Captions (Prerecorded)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Decorative background videos carry empty WebVTT track elements. No prerecorded narrative video requiring true captions. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.2.3 Audio Description or Media Alternative	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: No prerecorded narrative video. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Semantic HTML throughout (nav, main, article, section, header, footer, h1-h6 hierarchy); form fields use label-for; no tabular data laid out via CSS grid without semantic backing. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.3.2 Meaningful Sequence	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: DOM reading order matches visual order on every breakpoint. No position:absolute or float-based reordering that breaks the linearised reading flow. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.3.3 Sensory Characteristics	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Instructions never reference sensory characteristics alone. Visible text labels accompany every directional/color-based signal. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.1 Use of Color	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Color is never the sole means of conveying information. Inline links carry underline + color; form errors carry red + text + icon + role='alert'. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.2 Audio Control	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: No audio plays automatically. All background videos are muted-by-default and provide VideoPauseControl.astro (44x44 CSS px visible pause/play toggle). Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.1.1 Keyboard	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Every interactive element is reachable and operable via keyboard: Tab to focus, Enter/Space to activate, Esc to close modals and dropdowns. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.1.2 No Keyboard Trap	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: No keyboard traps. Modals use native dialog with browser-default Esc handling. Globe canvas has controls.enabled = false to prevent OrbitControls trapping focus. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Site implements no single-character keyboard shortcuts. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.2.1 Timing Adjustable	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Site contains no time-limited content. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.2.2 Pause, Stop, Hide	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: All autoplay background videos carry a VideoPauseControl.astro sibling. prefers-reduced-motion pauses videos by default. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.3.1 Three Flashes or Below Threshold	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: No content flashes more than three times per second. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.4.1 Bypass Blocks	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Skip-link is the first focusable element on every page, targeting main#main with tabindex='-1'. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.4.2 Page Titled	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Every page carries a unique, descriptive title localized across 14 languages. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.4.3 Focus Order	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Focus order follows DOM reading order and visual layout. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.4.4 Link Purpose (In Context)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: All links have descriptive text. Icon-only social/utility links carry aria-label matching the destination. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: No multi-point or path-based gestures required. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.5.2 Pointer Cancellation	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Browser default up-event activation throughout. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.5.3 Label in Name	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Accessible name of every interactive element includes visible label text. Verified via label-content-name-mismatch testing — locale switcher label dynamically synced across 14 locales. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.5.4 Motion Actuation	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Site uses no motion-actuated input. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.1.1 Language of Page	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Every page's html lang+dir attributes are set per locale via BaseLayout.astro. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.2.1 On Focus	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Focus does not trigger automatic context changes. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.2.2 On Input	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Input does not trigger automatic context changes. Contact form commits only on explicit submit. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.2.6 Consistent Help (WCAG 2.2 Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Contact link appears in the same navigation location (navbar + footer) on every page across all 14 locales. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Inline form errors identified via span role='alert' + aria-describedby on the input + aria-invalid='true' on validation failure. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.3.2 Labels or Instructions	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Every form field has a visible label-for. Placeholder used only as supplementary hint. autocomplete tokens provide HTML-level purpose metadata. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.3.7 Redundant Entry (WCAG 2.2 Level A)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Site contains no multi-step forms requiring re-entry of the same information. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
4.1.1 Parsing	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Valid HTML5 markup verified via Nu HTML validator spot-checks. No duplicate IDs. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
4.1.2 Name, Role, Value	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Name, role, value implemented per ARIA 1.2 authoring practices. Disclosure widgets use aria-expanded + aria-controls; toggle buttons use aria-pressed. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Site contains no live audio or video streams. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.2.5 Audio Description (Prerecorded)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: No prerecorded narrative video requiring audio description. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (WCAG 2.1 & 2.2)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Responsive layout works in both portrait and landscape on every breakpoint. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.3.5 Identify Input Purpose (WCAG 2.1 & 2.2)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Contact form inputs carry autocomplete tokens: given-name, family-name, email, tel, organization, street-address. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.3 Contrast (Minimum)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Contrast ratios: body text $\geq 7:1$ (#475569 on white); interactive accent (#0043ce IBM Blue 70 on white = 7.9:1); dark-surface body text $\geq 7:1$. 4-engine verified 0 contrast violations. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.4 Resize Text	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Text resizes to 200% via browser zoom without loss of content or function. All sizing in em/rem. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.5 Images of Text	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Site contains no images of text. Logos are real-text SVGs. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.10 Reflow (WCAG 2.1 & 2.2)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Layout reflows without horizontal scroll at 375 CSS px. 320 px minimum supported. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.11 Non-text Contrast (WCAG 2.1 & 2.2)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: UI component contrast $\geq 3:1$ verified. Focused state 2px solid #0043ce = 7.9:1 on white. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.12 Text Spacing (WCAG 2.1 & 2.2)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Text spacing overrides (line-height 1.5, letter-spacing 0.12em, word-spacing 0.16em, paragraph-spacing 2x font-size) do not cause content loss. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (WCAG 2.1 & 2.2)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Content triggered on hover/focus is dismissable via Esc, hoverable, and persistent. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.4.5 Multiple Ways	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Multiple ways to find any page: primary navbar, footer sitemap, breadcrumb on sub-pages, sitemap.xml with 127 URLs × 14 hreflang alternates. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.4.6 Headings and Labels	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: All headings and labels are descriptive. Heading hierarchy verified — h1 from PageHero, h2 for sections, no skips. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.4.7 Focus Visible	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: :focus-visible rules on every interactive class. 2px IBM Blue on light surfaces / 2px white on dark surfaces. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.4.11 Focus Not Obscured (Minimum) (WCAG 2.2 only)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: scroll-margin-top: 88px applied to all interactive elements (a, button, input, select, textarea, summary, [tabindex]) via global.css. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.5.7 Dragging Movements (WCAG 2.2 only)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: No functionality requires dragging. Stepper uses +/- buttons; globe OrbitControls disabled. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
2.5.8 Target Size (Minimum) (WCAG 2.2 only)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Interactive targets meet WCAG 2.2 AA 24x24 CSS px minimum. TradeLanes destination buttons on the About page are 44x44 CSS px on desktop and 32x32 CSS px on mobile. In dense geographic clusters (for example London, Rotterdam, and Hamburg on a world-scale map), adjacent buttons overlap at narrower viewports because accurate geographic placement is intrinsic to the map's function — WCAG 2.5.8's 'Essential' exception applies. The exception is disclosed in the public Accessibility Statement and scoped narrowly in the continuous-integration accessibility sweep so unrelated regressions still fail the build. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.1.2 Language of Parts	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: lang='en' wrapper on non-English terms, privacy, accessibility-statement pages where body text is English. Ensures screen readers use correct phonemes. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.2.3 Consistent Navigation	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Navbar and footer are transition:persist components — identical on every page across all 14 locales. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.2.4 Consistent Identification	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Icons appearing multiple times (hamburger, language globe, email, phone, social) carry identical aria-label across every instance. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.3.3 Error Suggestion	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Error messages suggest the fix. Error spans are role='alert' + aria-live='assertive'. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.3.4 Error Prevention (Legal, Financial, Data)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Contact form does not process legal commitments, financial transactions, or modifications to user data. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
3.3.8 Accessible Authentication (Minimum) (WCAG 2.2 only)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Site has no authentication. Contact form is the only user-input surface and requires no login. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
4.1.3 Status Messages (WCAG 2.1 & 2.2)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: role='status' aria-live='polite' for success overlays + role='alert' aria-live='assertive' for submission errors. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

Level AAA, Section 508, and EN 301 549

WCAG Level AAA, Revised Section 508, and EN 301 549 clause-level criteria are not formally evaluated in this release and are therefore omitted from this report. Future releases may add these on request. The underlying Web conformance against WCAG 2.0/2.1/2.2 A+AA demonstrated in Tables 1 and 2 substantively covers EN 301 549 Clause 9 (Web) and Revised Section 508 Chapter 5 (Web).

Legal Disclaimer (TwayS Logistics (SUNTECH EXPORT PTY. LTD.))

This Accessibility Conformance Report reflects the product state as of 20 April 2026. Automated testing engines identify approximately 57% of WCAG violations (per WebAIM). TwayS Logistics complements automated testing with manual verification — screen-reader walkthroughs, keyboard-only traversal, and cognitive-accessibility review — as part of our ongoing accessibility programme. This self-assessed VPAT may be complemented by independent third-party audit on request. TwayS Logistics maintains an accessibility feedback channel at services@tways.com.au and responds within 5 business days.

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